

SWANSEA BAY CITY REGION JOINT SCRUTINY COMMITTEE

DATE 2nd September 2019

Results of Scrutiny Support Survey

RECOMMENDATIONS/KEY DECISIONS

For Members of the Joint Scrutiny Committee to recommend any changes or improvements to the scrutiny support offered to them following the completion of a satisfaction survey.

REASONS

The scrutiny support of the Joint Scrutiny Committee is administered by Neath Port Talbot Council. In the last meeting, the scrutiny support team committed to surveying Members to gain their views on the support they receive from the team with a view to making any changes or improvements to the service offered where appropriate.

The survey sought to gain Member's views on:

- Pre Meeting Preparation and Communication
- Support and Advice at Pre-Meetings
- Support and advice at Scrutiny Committee Meetings
- Follow up actions and communication
- Venue and translation
- Timing of meetings

Out of 12 Members surveyed, 6 responses were received.



Overall, Members of the Committee were pleased with the level of support received giving scores of between 7 and 10 out of 10 to every question.

Comments for improvement were listed as:

- Earlier distribution of documents if possible
- Handouts of key points if possible
- Parking issues at some venues

Overall comments were listed as:

- Happy with the paperwork received
- Overall the level of support is good and responsive to committee members' questions.

OFFICER CONTACT

Name: **Stacy Curran**

Senior Scrutiny and Member Development Officer (Neath Port Talbot Council).

Telephone: 01639 763194

Email: s.curran@npt.gov.uk

